

Printed Pages – 3

Roll No. : .....

**576451(76)**

**676651(76)**

**M. B. A. (Fourth Semester) Examination,  
April-May 2021**

**(New Scheme)**

**(Management Branch)**

**(Specialization : Human Resource Management)**

**INDUSTRIAL RELATIONS (New)**

*Time Allowed : Three hours*

*Maximum Marks : 80*

*Minimum Pass Marks : 32*

*Note : Attempt all questions. All questions carry equal marks.*

**Unit-I**

1. What do you mean by Industrial Relation? Describe its importance and approaches to Industrial Relations.

**Or**

**576451(76) / 676651(76)**

**PTO**

[ 2 ]

Describe ethical approaches to Industrial Relations.

**Unit-II**

2. Define collective bargaining. What are the different levels of collective bargaining?

**Or**

Explain the importance of workers participation in management in maintaining good industrial relations.

**Unit-III**

3. Write a detail note on Grievance Handling System.

**Or**

Write a detail note on disciplinary procedures.

**Unit-IV**

4. Throw some light on Factories Act, 1948.

**Or**

Throw some light on Payment of Gratuity Act.

**Unit-V**

5. Discuss industrial relation machinery available to solve industrial disputes.

[ 3 ]

**Or**

Write short notes on Employment Standing Orders Act and Trade Union Act.